

Parent View Questionnaire The Milestone School - July 2016

Admin

Questionnaire sent to parents on Tuesday 7th June 2016.

Deadline for return of the completed questionnaire, Tuesday 28th June 2016.

Questions Source

The questions were taken directly from the Parent View website which has been set up by Ofsted to give parents the change to give feedback about what they think about their child's school.

Parents View asks for parent opinions on 12 aspects of their child's school, from the quality of teaching, to dealing with bullying and poor behaviour. Ofsted plan to use the information provided when making decisions about which schools to inspect and when.

Returns

126 questionnaires were returned giving a **response rate of 41.04%** (based on 307pupils in school).

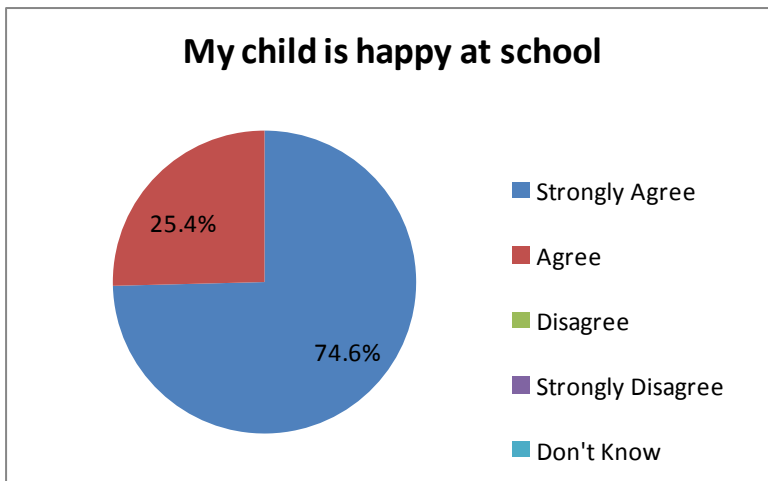
Analysis

Comparisons have been made to the last Parent View questionnaire undertaken in February 2012.

1. My child is happy at school

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 96 | 28 | 0 | 0 | 0 | 124 |
| | 77.4% | 22.6% | 0.0% | 0.0% | 0.0% | 100% |
| Jul 2016 | 94 | 32 | 0 | 0 | 0 | 126 |
| | 74.6% | 25.4% | 0.0% | 0.0% | 0.0% | 100% |

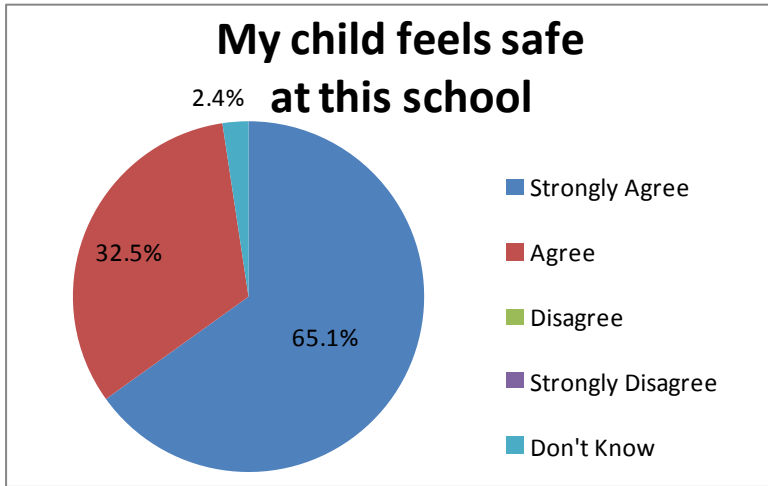
100% strongly agree or agree that their child is happy at school.



2. My child feels safe at this school

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 88 | 35 | 0 | 0 | 1 | 124 |
| | 71.0% | 28.2% | 0.0% | 0.0% | 0.8% | 100% |
| Jul 2016 | 82 | 41 | 0 | 0 | 3 | 126 |
| | 65.1% | 32.5% | 0.0% | 0.0% | 2.4% | 100% |

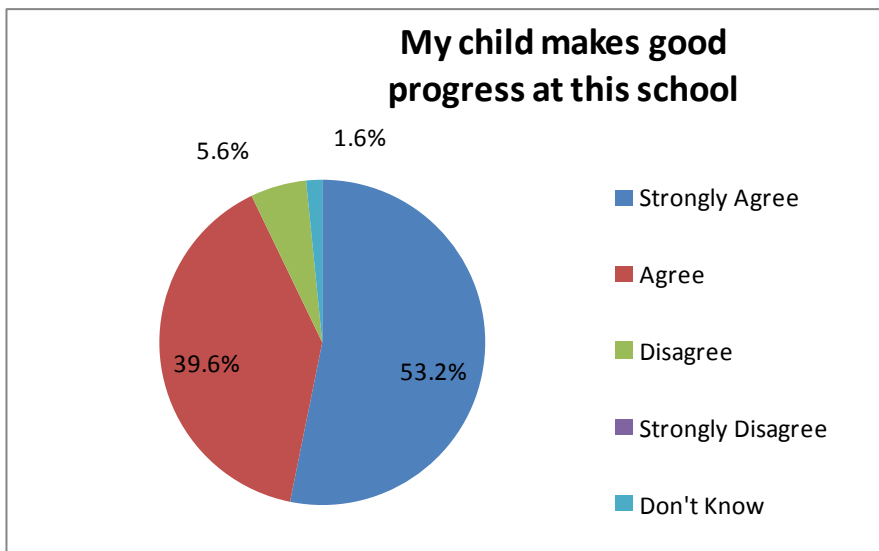
97.6% strongly agree or agree that their child feels safe at school.



3. My child makes good progress at this school

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 75 | 41 | 3 | 2 | 3 | 124 |
| | 60.5% | 33.1% | 2.4% | 1.6% | 2.4% | 100% |
| Jul 2016 | 67 | 50 | 7 | 0 | 2 | 126 |
| | 53.2% | 39.6% | 5.6% | 0.0% | 1.6% | 100% |

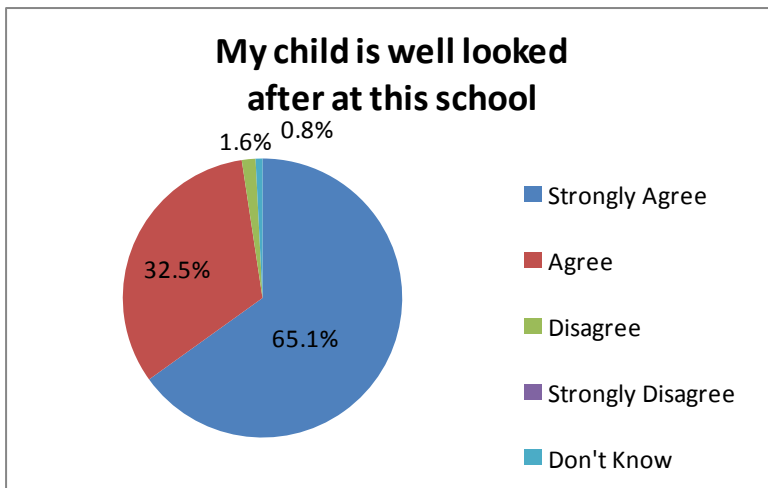
92.9% strongly agree or agree that their child makes good progress at school.



4. My child is well looked after at this school

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 92 | 32 | 0 | 0 | 0 | 124 |
| | 74.2% | 25.8% | 0.0% | 0.0% | 0.0% | 100% |
| Jul 2016 | 82 | 41 | 2 | 0 | 1 | 126 |
| | 65.1% | 32.5% | 1.6% | 0.0% | 0.8% | 100% |

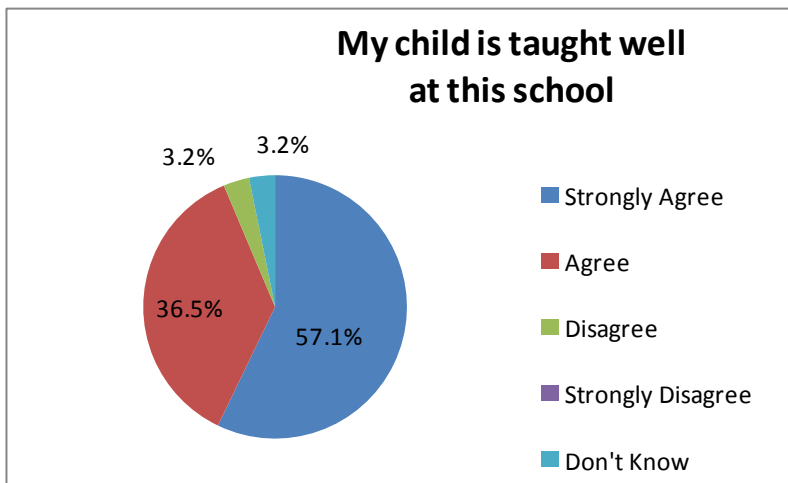
97.6% strongly agree or agree that their child is well looked after at school.



5. My child is taught well at this school

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 78 | 41 | 2 | 0 | 4 | 124 |
| | 62.9% | 33.1% | 1.6% | 0.0% | 2.4% | 100% |
| Jul 2016 | 72 | 46 | 4 | 0 | 4 | 126 |
| | 57.1% | 36.5% | 3.2% | 0.0% | 3.2% | 100% |

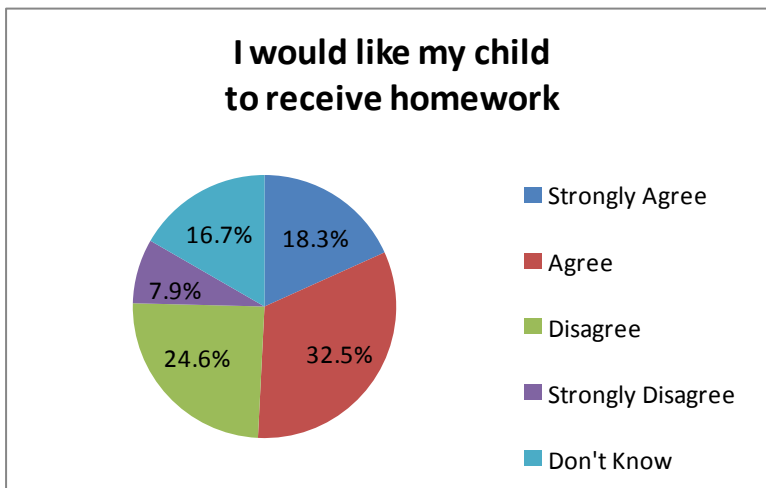
93.6% strongly agree or agree that their child is taught well at school.



6. I would like my child to receive homework

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 22 | 31 | 35 | 11 | 25 | 124 |
| | 17.7% | 25.0% | 28.2% | 8.9% | 20.2% | 100% |
| Jul 2016 | 23 | 41 | 31 | 10 | 21 | 126 |
| | 18.3% | 32.5% | 24.6% | 7.9% | 16.7% | 100% |

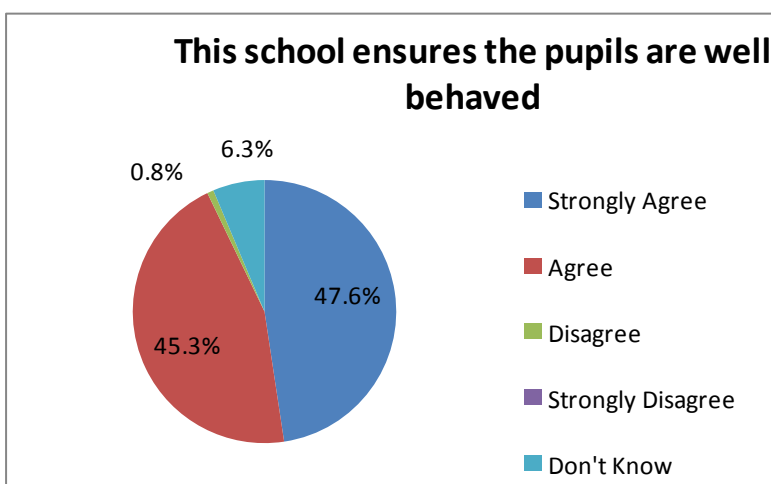
50.5% strongly agree or agree that their child should receive homework.



7. This school ensure the pupils are well behaved

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 68 | 52 | 2 | 0 | 2 | 124 |
| | 54.8% | 41.9% | 1.6% | 0.0% | 1.6% | 100% |
| Jul 2016 | 60 | 57 | 1 | 0 | 8 | 126 |
| | 47.6% | 45.2% | 0.8% | 0.0% | 6.3% | 100% |

92.8% strongly agree or agree that the school ensures the pupils are well behaved.

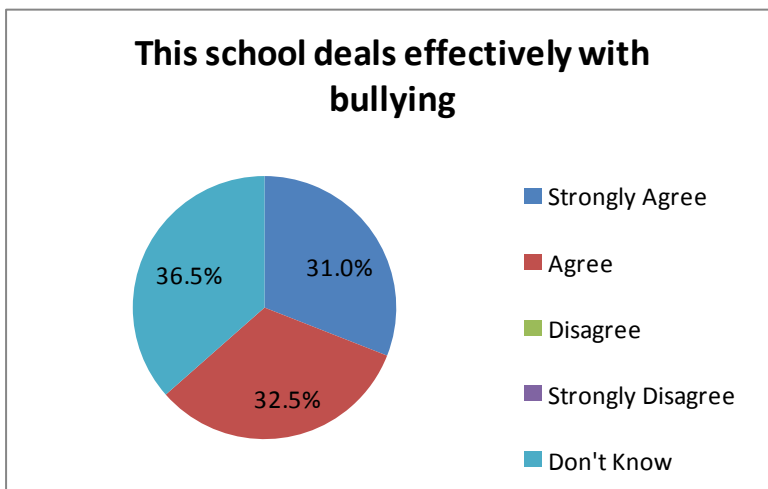


8. This school deals effectively with bullying

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 42 | 41 | 1 | 0 | 40 | 124 |
| | 33.9% | 33.1% | 0.8% | 0.0% | 32.3% | 100% |
| Jul 2016 | 39 | 41 | 0 | 0 | 46 | 126 |
| | 31.0% | 32.5% | 0.0% | 0.0% | 36.5% | 100% |

63.5% strongly agree or agree that the school deals effectively with bullying.

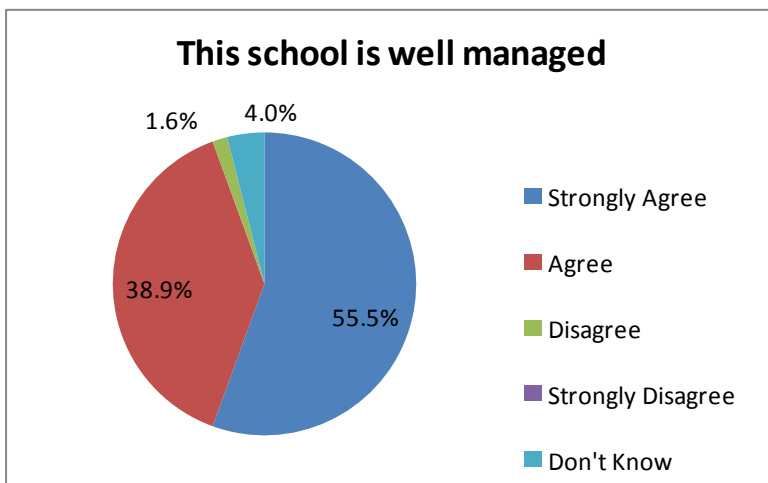
36.5% don't know if the school deals effectively with bullying. This may be because the respondents have not been involved in a potential bullying situation that requires school intervention and would therefore not be aware of how bullying is dealt with in school.



9. This school is well managed

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 80 | 41 | 1 | 0 | 2 | 124 |
| | 64.5% | 33.1% | 0.8% | 0.0% | 1.6% | 100% |
| Jul 2016 | 70 | 49 | 2 | 0 | 5 | 126 |
| | 55.5% | 38.9% | 1.6% | 0.0% | 4.0% | 100% |

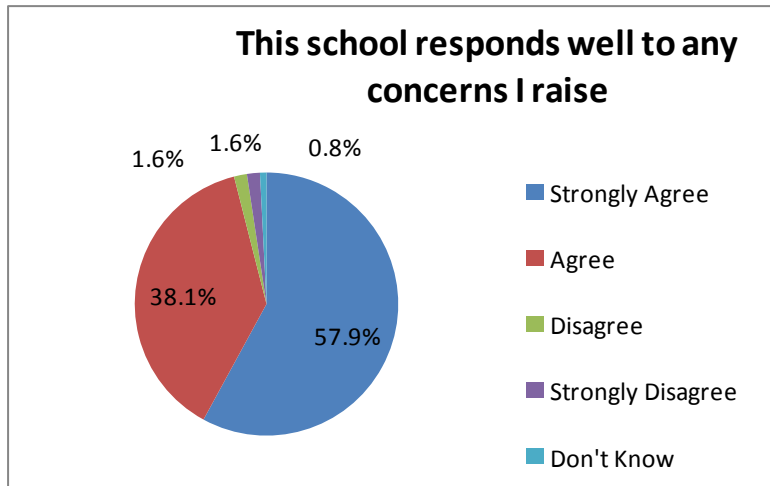
94.5% strongly agree or agreed that the school is well managed.



10. This school responds well to any concerns I raise

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 82 | 37 | 3 | 1 | 1 | 124 |
| | 66.1% | 29.8% | 2.4% | 0.8% | 0.8% | 100% |
| Jul 2016 | 73 | 48 | 2 | 2 | 1 | 126 |
| | 57.9% | 38.1% | 1.6% | 1.6% | 0.8% | 100% |

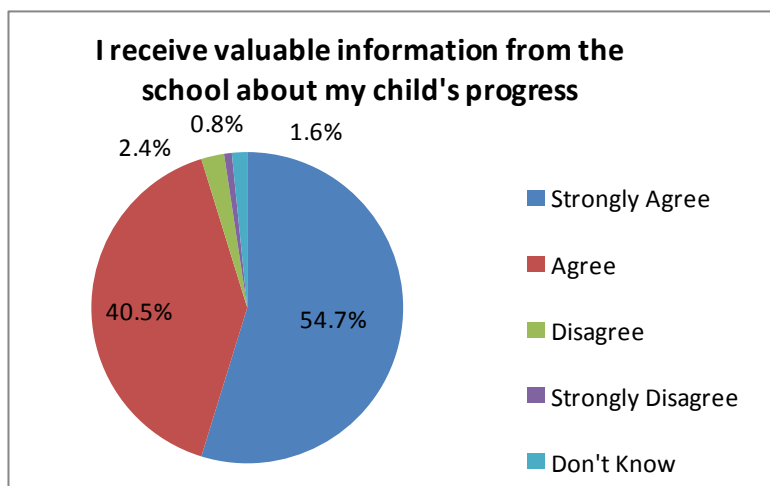
96% strongly agree or agree that the school responds well to any concerns raised.



11. I receive valuable information from the school about my child's progress

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 77 | 42 | 3 | 1 | 1 | 124 |
| | 62.1% | 33.9% | 2.4% | 0.8% | 0.8% | 100% |
| Jul 2016 | 69 | 51 | 3 | 1 | 1 | 126 |
| | 54.7% | 40.5% | 2.4% | 0.8% | 1.6% | 100% |

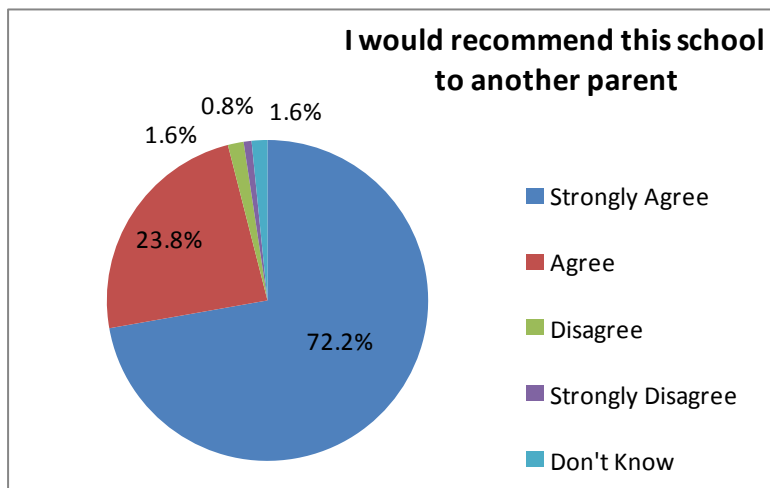
95.3% strongly agree or agree that they receive valuable information from the school about their child's progress.



12. I would recommend this school to another parent

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Totals |
|----------|----------------|-------|----------|-------------------|------------|--------|
| Feb 2012 | 94 | 25 | 2 | 0 | 3 | 124 |
| | 75.8% | 20.2% | 1.6% | 0.0% | 2.4% | 100% |
| Jul 2016 | 91 | 30 | 2 | 1 | 2 | 126 |
| | 72.2% | 23.8% | 1.6% | 0.8% | 1.6% | 100% |

94% strongly agree or agree that they would recommend this school to another parent.



POSITIVE COMMENTS

Milestone is a fantastic school and I promote it to anyone and everyone. Only reason for "I don't know" answer to bullying is because I've never known any incidents. Our son loves his school and is proud to be part of it.

The diary system is not well used as I'd like. Some days I have no idea what has gone on at school, only for the bus driver to tell me he has been silly. On the other hand my son seems extremely happy at school and can't wait to get there each day. He is disappointed when there is a school holiday. So something must be going OK.

K will soon be leaving but I wish there would be Post 16. This school has it all and I don't really want K to move to another school. But she will have to. Great school.

We have been so lucky that all B's teachers have always encouraged and motivated him in the same way we have done at home to get the best from him and be happy with the outcome.

My foster son is very happy at this school and looks forward to school everyday. He has come on leaps and bounds he loves every aspect of the school and is always telling me how much he loves the staff and pupils. He is happy and content here.

I think B has come on leaps and bounds since starting Milestone. It is a lovely school and the staff are lovely to the children.

School very highly recommended. Very sad when J has to leave next year.

Milestone have been an amazing school for our son. They have gone above and beyond to support him and us as a family. When our son moves on to Post 16 this year we will truly miss this school. A huge thank you to everyone who have always been there for our son.

My son loves school. I would like more info/communication on what therapies my son has in school. For example he stopped seeing the physio a few years back and no one told me. I was however told on the discontinued SALT input. I would like more to do at home, rarely get his reading book. Some learning activities to do at home would be beneficial.

(Parent Comment under Q4) Now, not always in the past.

F adores the school. It's changed all our lives. Kara Mann is totally amazing. She is enabling F to fulfil his potential and Gary the guitarist is a god send.

(Parent Comment under Q6) Does now get a reading book.

My child is very happy at the school and enjoys the wonderful activities and many outings. I do wonder if her needs are sometimes met at busy times - corridors, coming out of school, playground. There must be many children on the Autistic Spectrum who find these times difficult. It is badly thought out that there is no immediate access to a toilet from her classroom.

Please continue the fantastic work that you all do, every day, it is appreciated and valued so much. With the way you all being the way you are, I truly believe this is why the school is the way it is. You are all so passionate, committed and driven, professional, work great as a team, personable, genuine and sincere. I feel very proud our son attends the Milestone School.

I'm very happy with my child attending this school. I don't know how I would of coped without Milestone support.

L loves coming and learning at The Milestone School. Especially cooking and getting involved in sport - football and media work.

Awesome school that I'm very proud of. My child has really flourished since attending.

We have had nothing but the best support from the school, which confirms the decision we made to send our child to The Milestone School

Without Milestone and its wonderful staff we'd be drowning. Thank You. (Parent Comment under Q8) Thankfully it's never come up!

My son has more confidence today than he did when he started the school. You have helped in making my son in to the young man he is today. Thank you for everything you have done for him, our family and everyone involved in the school.

| |
|---|
| A fantastic school, my son has been attending since the age of 2. He has had wonderful support from all and he is developing his confidence and self esteem and is becoming more independent each day. Thank you for your support and teaching. |
| My child loves this school, she is happy and feels very safe and it's a pity there is no school clubs after school. Thanks |
| My son loves it at Milestone and I'm so glad that he is there. |
| Milestone School is outstanding and my child who has been there 11 years is going to miss it considerably as will I as a parent. |
| This school is brilliant to my children and supporting myself as a parent of a SEN child. I know if I write in my children's diary's any worries I will get a quick call from my children's teachers to help and for that I am grateful! Thank you. |
| I cannot fault the school in any way. It's been fantastic for my child from 2-16 years. The staff have all been able to meet my child's needs and help him achieve. |
| I am not against homework but feel that if the required work can be completed in school time, then that is the best result for my son. I am not aware of any bullying incidents so can't comment. |
| My child has become a more confident person since starting at the school all due to the caring nature of the school and their way of nurturing the children in their care. |
| A lovely school with friendly, helpful staff |
| Excellent School |
| T's development and engagement continues to improve with the continuity of training and support from all the teaching team in purple class. It is a credit to them that children make the progress they do due to the specialised teaching methods. All children are treated and taught individually based on their own learning style. Thanks. |
| The space is a unique, caring and individual place as are the staff. The care towards our son and family has been exceptional. |
| My son is taught in the space at Milestone School. This is an excellent facility. |
| My son has made very good progress at this school. |
| My child has spent 13 happy years at this school and I feel it would benefit from a post 16 to carry on their education for as long as possible. |
| Excellent School!! |
| We feel the school performs excellent! The staff always give their very best. We honestly do not know where we would have been, particularly this time last year when our son needed an operation, the support from his teacher and all staff is unmeasurable. |
| We newly moved into this area about a year ago. When A joined this school, we were concerned she wouldn't settle in, however they worked their hardest to ensure than A settled in. |
| Not sure if I was provided with the bullying policy. |
| Any comments that I do not "strongly agree" are because I see room for improvement. But overall I am extremely happy with my daughter's progress and care and the running of the school. Thank you for making our lives so much less stressful. |
| Milestone meets his needs and very happy for him to be there. A very good school. |
| I am undecided about homework, as some children get very tired, and will refuse to do homework. |
| We feel so lucky our child has a place at this school. It is perfect for her happiness and learning needs. |
| J has come on in leaps and bounds, I am one very proud mum. |
| So far, I expected my child to make more progress with the specialist staff available, especially with speech and language therapy and also not to be told that they have just been playing all day. |
| NEGATIVE COMMENTS |
| My son doesn't get any homework yet. I wish he will get some homework, I could help him. I like to know what he is learning from school and I can help from home as well. |
| Many requirements such as speech therapy are not provided. Some teachers are excellent, some poor. It would be better to place children with similar disabilities together. Teaching core skill - English, simple arithmetic, telling time is needed. |
| Family Support? Where are they? What do they actually support with as I've had no help. |